Borrowing just got better

cloudLibrary is evolving to make the overall library self-service experience better! With three powerful modules that support service models and community needs, libraries can offer users an intuitive and engaging digital experience that seamlessly complements physical library circulation activities.

Now, library users can quickly and easily borrow physical library items using their mobile device, receive reminders, manage receipts and discover new digital content all within the cloudLibrary app! Moreover, libraries can deliver an improved user experience that helps boost physical and digital circulation.

Offer quick and discreet mobile checkout
cloudLibrary checkout module

For today’s independent, self-service users, the cloudLibrary checkout module offers a mobile checkout experience similar to what they might find in the retail space. Now, users can utilize their mobile devices to scan barcodes, walk through a simple checkout process and receive digital receipts. For libraries using RFID or EM technology, users simply remove the security on their items before leaving the library and they are all set to go, bypassing the self-service area or circulation desk altogether. For libraries utilizing barcode technology only, users simply scan the book from their device and the item will be checked out to them.

Now libraries can offer various checkout experiences to best suit user and community needs.
Improve the selfCheck experience with helpful app cloudLibrary assist module

Included with every selfCheck running quickConnect, the cloudLibrary assist module extends the selfCheck experience to a user’s smartphone. This new experience includes interactive receipts, relevant reminders and helpful workflows to make sure you never forget a book under the sofa again. After viewing download instructions at the selfCheck, cloudLibrary assist users receive selfCheck receipts directly within the cloudLibrary app. These digital receipts create a digital log of their reading history of books they have borrowed from the library.

- Prepare for library visits with the My Book Bag feature
- Easily take action on library items to mark as read, favorite, and more
- Renew physical library items borrowed at the selfCheck right from your device
- Reduce library fines with relevant notifications

Introduce digital content to all your users cloudLibrary content module

With the introduction of the new modules, cloudLibrary users now enjoy an enhanced user interface and upgraded visual experience throughout the cloudLibrary app. We’ve taken steps to make sure the elements of cloudLibrary that users and libraries know and love are still available, while incorporating some new visuals, updated workflows and improved navigation to evolve the overall user experience.

- Drive digital circulation with Recommended Reads
- Increase digital circulation by sharing titles with other libraries using cloudLink
- Customizable browsing experience empowers users to easily find their next read
- In-app registration allows new users to start using your library immediately
- Maximize your digital budget with flexible pay-per-use content options
- Attract new digital users at the selfCheck
Designed for today's library user

Although the functionality and benefits of each cloudLibrary module vary, a handful of features remain constant throughout the app at all times. These features allow libraries to offer a truly unique library experience for their users; bridging the interaction between physical and digital collections.

- Promote in-library events to digital users, driving participation
- Virtual library card embedded within app
- Easily determine which items are due soon
- Actionable list of items to keep digitally aligned with your library account
- Add multiple library cards to manage user accounts from a central location
- Never lose a physical library receipt again