Create custom returns experiences that meet your library's needs

The flex bookDrop range makes it quick and easy for users to return library items. The solution was designed to be customized for unique library needs, spaces and workflows.

Whether it be a drop-and-go option that allows busy families to return multiple items at once or a drive-up option that provides ultimate convenience on weekends, flex bookDrop is completely customizable to meet your operating objectives. With many front-end and back-end options, we welcome the opportunity to guide you through which features make sense for your space, workflow, staff needs and user expectations.
**Ultimate convenience with a “Drop & Go” experience**
Most busy users want to return their items as quickly as possible. With every flex bookDrop configuration, users are able to drop off multiple items at one time and quickly get on with their day!

**Efficiently manage holds for quick processing**
Holds slip printing is an option for RFID libraries. Using custom-designed holds slips that print instantaneously, staff are able to quickly pull holds items from returned materials, making items quickly available for those on the wait list. *

**Immediately and accurately update user accounts**
With automatic check-in, RFID-enabled items are instantly removed from user accounts. This allows users to borrow new items immediately and improves library experiences for busy families with children and library power users. *

**Companion solutions maximize staff time**
When integrated with bibliotheca’s inventory solutions, libraries can quickly pin-point items that need further processing, like new hold requests or incomplete sets. With the RFID workstation, processing items right at the point of return creates efficiencies and ease for staff. *

**Get items back on the shelves faster**
Integrating flex bookDrop with an automated materials handling (AMH) solution maximizes efficiencies for staff. Less staff are required in the backroom, providing more time for community engagement and program development. Learn more about our flex AMH range here.

**A range of unlocking options provides flexibility by design**
Automatic unlocking can be aligned with standard or extended library hours, and within the embedded calendar system. Manual unlocking provides ultimate control and is easy to override. With RFID unlocking, only verified items open the bookDrop, keeping out waste and non-library items.

**Configure solutions remotely and run custom reports**
When integrated with our central reporting and configuration software, libraries can remotely monitor the status of flex bookDrop, setup custom email/SMS alerts and export powerful reports and item return statistics. Learn more about libraryConnect.com here.

**A software interface designed to make staff happy**
With a simple, intuitive UI, staff can determine at a glance items that need attention or are ready to be shelved. No need to visit a separate backroom PC to determine item check-in status or print reports. With everything right at their fingertips, processing is efficient and enjoyable.

* Requires ILS/LMS connection.
**flex bookDrop feature comparison chart**

All units suitable for internal or external installation and are DDA / ADA compliant when properly installed.

Patron receipts are not supported. Direct glass installation not supported.

<table>
<thead>
<tr>
<th>Flat front faceplate</th>
<th>Drive-up* extended snout</th>
<th>No lock</th>
<th>Manual lock</th>
<th>Electronic lock</th>
<th>Integrate with flex AMH standard</th>
<th>Integrate with flex AMH bulkSeparator</th>
<th>PC and monitor supplied</th>
<th>Data - ILS/LMS connection required</th>
<th>120/230VAC power required</th>
<th>Calendar based access control via staffConnect bookDrop</th>
<th>Calendar based access control via quickConnect AMH or open+</th>
<th>open+ integration / switch</th>
<th>Options</th>
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</thead>
<tbody>
<tr>
<td>Non-RFID</td>
<td>X</td>
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<td>RFID-Enabled</td>
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<tr>
<td>RFID &amp; Electronic Lock</td>
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</tbody>
</table>

**Options**

- Slide extension: X X X X X X X X X
- Holds slip printer: X X X
- RFID external antenna access control - unlocking with library item: X
- DLA inventory reader kit: X X X
- Mobile inventory reader kit: X X X

* Drive-up returns with extended snouts DO NOT support locking mechanisms.