

Webinar: Designing Efficiency

How Forsyth County Library
Optimized Sorting & Service with
flexAMH



FORSYTH COUNTY PUBLIC
LIBRARY

bibliotheca®



Speakers



Holly Barfield

IT & Facilities Manager
Forsyth County Public Library



Sarah Reynolds

Denmark Library Branch
Manager
*Forsyth County Public
Library*



Lisa Stamm, MLS

Solution Consultant
Bibliotheca



Mason Humphrey

Commercial Director
Bibliotheca



Randy Maxey

Account Executive
Bibliotheca

About Forsyth County Library



Population trends

Forsyth County by the Numbers (2022)

- Population 267,237
- Population Change (since 2010) +52.3%
- Population Forecast (2050) 440,353

April 2024-April 2025 saw Forsyth as one of the two fastest growing counties in Georgia, at 2.4%*



MISSION

FCPL connects our community with exceptional resources, spaces, and experiences.

VISION

FCPL is your first choice for discovery, inspiration, and enrichment.

The AMH Journey



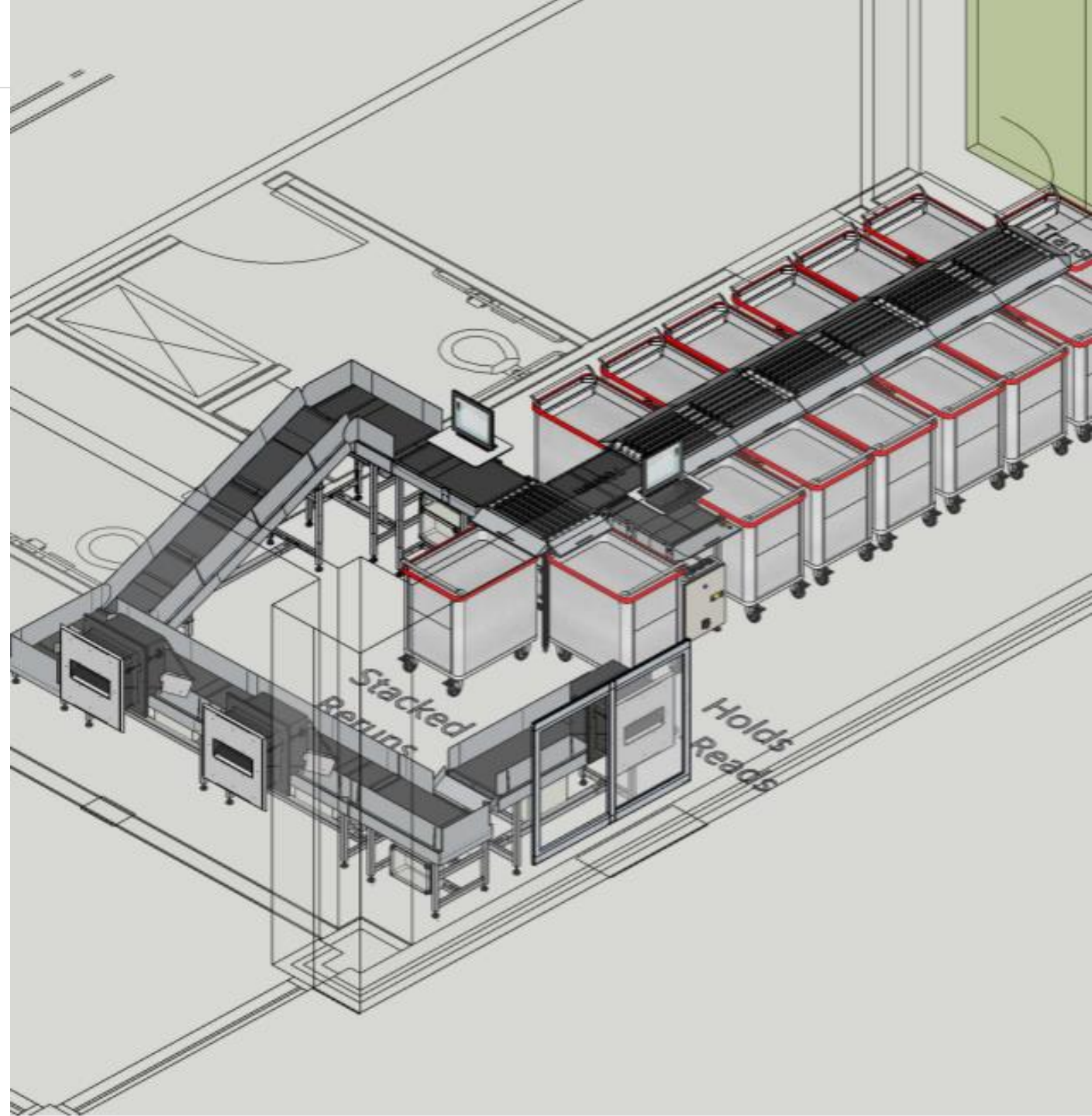
Goals for AMH Upgrade

- Improve patron experience and convenience
- Streamline staff workflow and reduce manual handling
- Support rapid population and circulation growth
- Build a scalable model for future branches



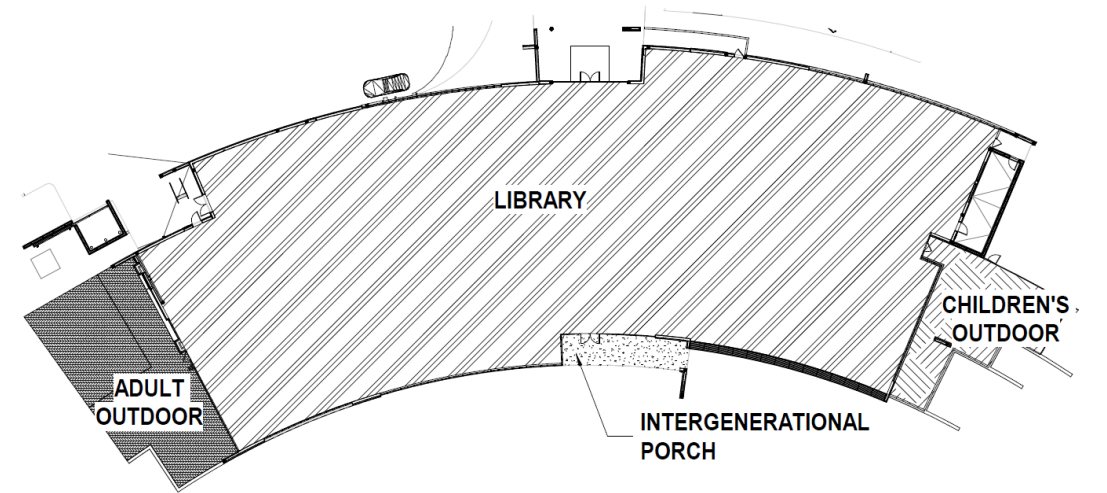
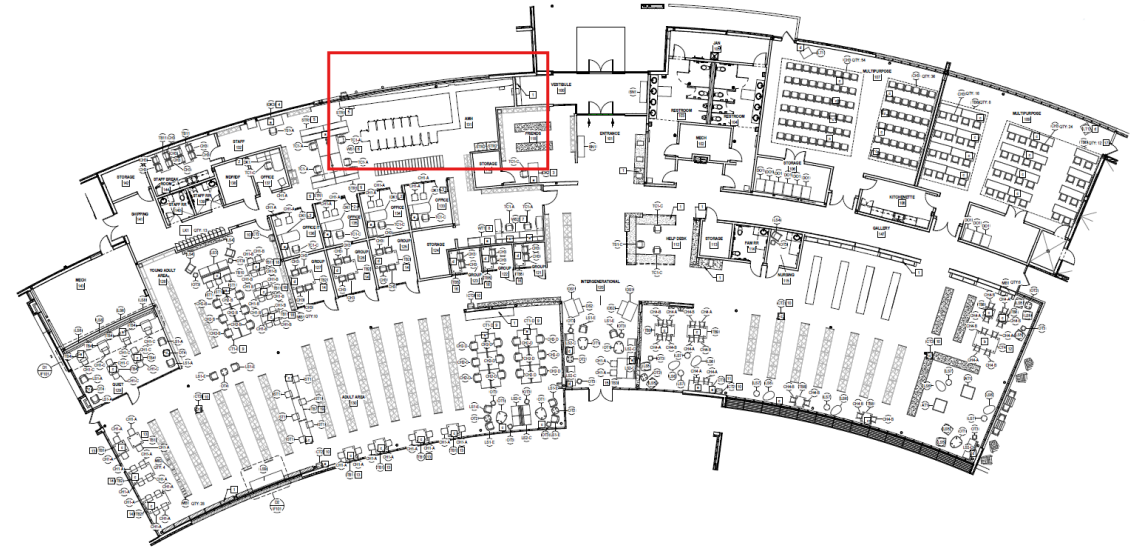
How Forsyth's Sorting Story Began

- First adoption: Smartsort 300s at early branches
- Consistent success, but limited to one-at-a-time returns
- Patron lines grew with rising circulation
- Needed a faster, bulk solution for peak times
- Upgraded to flexAMH with bulkSeparator

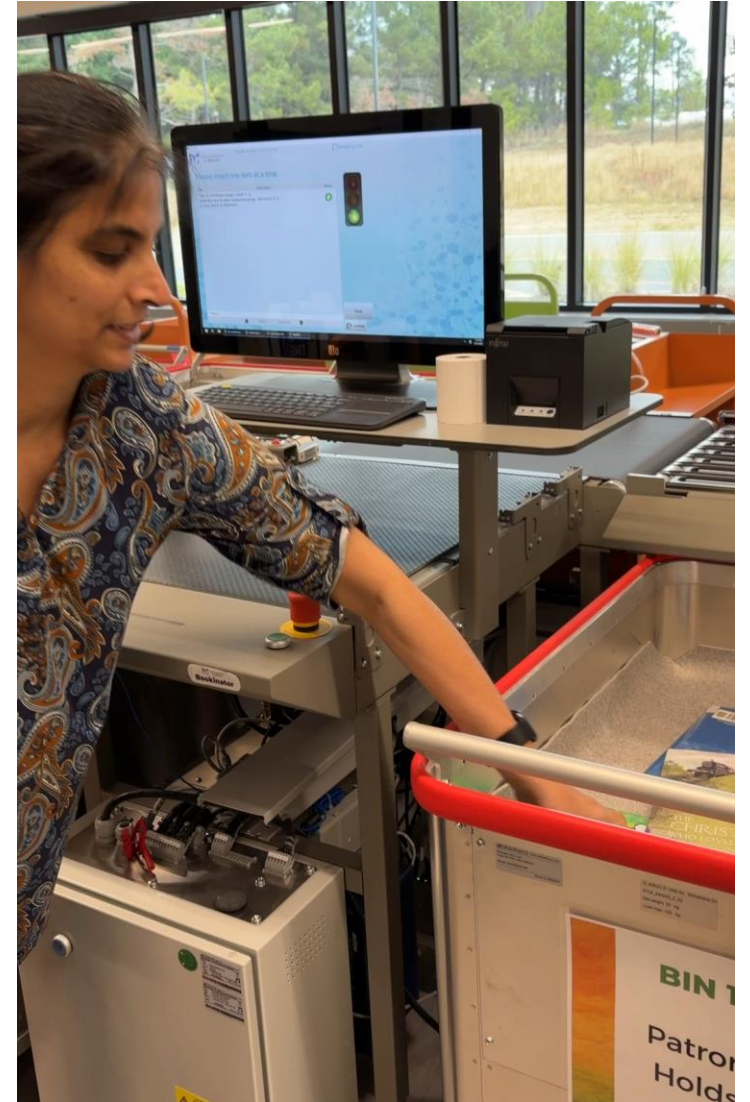


Design Process for Denmark Branch

- Patron-friendly induction site placement
- Efficient backroom layout for fast reshelving
- Future-ready design for continued growth
- Collaboration between staff, facilities, architect and Bibliotheca



THE AMH JOURNEY



What Forsyth Learned from Their AMH Journey

- When building a new building start with the AMH and build the building around it.
- Do not put the AMH in a separate room. It should be part of your workroom.
- Give staff ownership of the AMH.
- Show off the AMH.



Insights & Recommendations

Key takeaways from Forsyth's success:

- Plan for scalability and future growth
- Design around patron convenience and staff workflow
- Involve staff, architect and AMH vendor early in the process
- Prioritize flexibility for long-term efficiency



ABOUT FORSYTH COUNTY LIBRARY



“Roxanne”
Post Road's AMH



“The Bookinator”
Denmark's AMH



“IRMA”
Cumming Library's AMH

FCPL circulation stats

5 Locations & 1 Bookmobile

The collection contains over 439,629 physical items and over 49,376 electronic items

2,773,183

items were checked
out

803,157

library visitors

2,573

library programs

149,754

attendees

1,573

library meeting room
reservations

Why flexAMH delivers results:

- 100+ installations across North America
- 99% sortation accuracy
- 24+ language options, customizable at no cost
- Operates even when ILS is offline (“store and forward” mode)
- Designed and manufactured by Bibliotheca, not a reseller product





Q&A



Help us shape the future of our digital events

QUICK POLL



Thank You

FORSYTH COUNTY LIBRARY

Sarah Reynolds

reynoldss@forsythpl.org

Holly Barfield

barfieldh@forsythpl.org

BIBLIOTHECA

Lisa Stamm

l.stamm@bibliotheca.com

Randy Maxey

r.maxey@bibliotheca.com.com

Mason Humphrey

m.humphrey@bibliotheca.com



THE AMH JOURNEY

Forsyth's focus on innovation continues to enhance efficiency across daily operations.

flexAMH bulkSeparator

